

## CHF BC TELECOM PROGRAM SERVICE CHANGE REQUEST FORM



### MEMBER INFORMATION *(Please print clearly)*

MEMBER FULL NAME		CO-OP NAME
UNIT NUMBER	MAILING ADDRESS	
CITY	PROVINCE	POSTAL CODE
PHONE	CELL PHONE	EMAIL

**UPGRADE?** *(Please tick if you are upgrading your service)*

**DOWNGRADE?** *(Please tick if you are downgrading your service)*

### BUNDLE PACKAGES *Optik TV Essentials, Home Phone Lite and High Speed Internet\**

<input type="checkbox"/> <b>BUNDLE 15</b> Monthly Rate: \$50 + taxes	<input type="checkbox"/> <b>BUNDLE 75</b> Monthly Rate: \$85 + taxes
<input type="checkbox"/> <b>BUNDLE 25</b> Monthly Rate: \$65 + taxes	<input type="checkbox"/> <b>BUNDLE 150</b> Monthly Rate: \$90 + taxes
<input type="checkbox"/> <b>BUNDLE 50</b> Monthly Rate: \$80 + taxes	<input type="checkbox"/> <b>BUNDLE 300</b> Monthly Rate: \$105 + taxes

### INDIVIDUAL SERVICES

<input type="checkbox"/> <b>Optik TV Essentials with free PVR rental</b> Monthly Rate: \$15 + taxes	<input type="checkbox"/> <b>Home Phone Lite with one (1) single call feature</b> Monthly Rate: \$20 + taxes
<input type="checkbox"/> <b>High Speed Internet 15</b> Monthly Rate: \$20 + taxes	<input type="checkbox"/> <b>High Speed Internet 75</b> Monthly Rate: \$55 + taxes
<input type="checkbox"/> <b>High Speed Internet 25</b> Monthly Rate: \$35 + taxes	<input type="checkbox"/> <b>High Speed Internet 150</b> Monthly Rate: \$60 + taxes
<input type="checkbox"/> <b>High Speed Internet 50</b> Monthly Rate: \$50 + taxes	<input type="checkbox"/> <b>High Speed Internet 300</b> Monthly Rate: \$75 + taxes

\*Internet speed availability may vary depending on your co-op.



**TERMS AND CONDITIONS** (Please read and review carefully before signing)

1. The signing member agrees to receive the discounted telecom services from TELUS on a one-year term provided through the Co-op Telecom Program. You can select individual services or a special bundle option and upgrade your service selection anytime during the term. **You cannot downgrade your service until the one-year term expires.**
2. Cancelling the agreement before the term expires requires the member to notify BOTH CHF BC and TELUS with a minimum of one month's notice and the member is responsible for paying the balance for the charges of the outstanding service(s).
3. After the one-year term, the service(s) will automatically renew every three months, with an option to cancel or downgrade quarterly [every three months based on TELUS quarterly billing cycle]. If the member decides to cancel or downgrade early, the member is still responsible to pay the balance of charges for up to three months of service.
4. Additional services including, but not limited to, higher tiered Internet, individual channels, theme packs, long distance plans, unlimited data usage, and/or additional home phone service are available. TELUS will directly bill members for any additional services on their home services bill. Standard TELUS terms of service apply.
5. The signing member is responsible for all TELUS rental equipment. The signing member is responsible to make monthly payments associated with the telecom program directly to their co-op. This payment can be included with monthly housing charges.
6. The signing member agrees to CHF BC and the Co-op providing contact information to TELUS for the purposes of confirming offer/product details, confirm credit details and to schedule installation of services. In addition, the signing member agrees to allow TELUS technicians access to their suite to install services.

**I acknowledge that I cannot downgrade services until the one-year term expires.**

INITIAL

**PLEASE COMPLETE THE FOLLOWING STEPS**

1. Complete this form and submit via email to [telecom@chf.bc.ca](mailto:telecom@chf.bc.ca). A CHF BC representative may be in contact with you to verify your information.
2. Submit a copy to your co-op office.

*In efforts to go paperless on renewals, would you like to receive your renewal information by email?*

SIGNATURE

NAME (PRINT CLEARLY)

DATE

